

**Job Description:** Food & Beverage Assistant

**Purpose of job:** To ensure that food and drinks served to all guests exceeds their expectations and is to the Mour standards.

- Provide excellent customer service
- Ensure all food and drink is served and presented in accordance with company standards.
- To demonstrate extensive knowledge of food and drink – allowing to advise customers on menu and food & beverage choices.
- Daily maintenance, cleaning of the Bar & Grill, storage areas and all equipment, informing your Manager on duty of any problems; ensure that all of the Bar & Grill areas are well presented.
- Meet & Greet customers in a warm, welcoming manner; react to all customer requests positively.
- To be aware of food hygiene requirements and standards of cleanliness.
- To be aware of health & safety in your workplace.
- To comply with all licensing legislation